

On Behalf of Corix:

Unusual Water Taste and Odour

Several Harmony customers have reported an *earthy* taste and odour in their drinking water. It has been determined this is due to an algae bloom (geosmin) in the Bow River, which has affected a number of [Calgary area](#) communities.

Geosmin algae produce an earthy odour that is unpleasant but does not pose a health risk, and Harmony's **water remains safe to drink**. Water condition is expected to return to normal in the coming days. As an added precaution, our staff have increased water sampling activities, and will be monitoring the situation closely. We thank you for your patience.

Questions?

Please contact Customer Care at customercare@corix.com or [1-866-457-7273](tel:1-866-457-7273), Monday to Friday, 9:00 am to 4:00 pm.

Sincerely,

Corix Customer Care