

March 18, 2021

Good afternoon,

We have received several questions regarding the Harmony's community amenities and their opening dates for 2021.

This communication is to provide updates on those questions. We know it has been a tough year with the COVID-19 pandemic and empathize with the members wanting to enjoy Harmony's outdoor spaces. With the recent warm weather and the lifting of some outdoor social gathering restrictions by Alberta Health Services, your OAH is pleased to provide you with the following updates (Please note: use is weather dependent):

- **Adventure Park**

- The Adventure Park, which includes the Skateboard Park, is currently owned and managed by the Developer and operated by the OAH. Arrangements have been made with the Developer to open the Skateboard park earlier than anticipated given the warm weather. The Developer has the right to open and close amenities within the Adventure Park based on safety and weather conditions, which are subject to change without notice
- In December the OAH announced that the Skateboard Park would open in the Summer of 2021, weather permitting. The Park has been closed in winter to prevent any unnecessary safety risks to users. In collaboration with the Developer, your OAH is working with our contractor to sweep the site and have it ready for use by the weekend of March 19-21. We remind members that in the event of unfavorable weather conditions, the park will be closed
- We are also looking at ways to facilitate easier cleanup of the skateboard park on an ongoing basis. This information will be shared with the membership once confirmed
- Unlike Paintbrush Park, the Adventure Zone when fully constructed, including the skateboard park, is not a "public facility" accessible by the public. The Adventure Park will ultimately be fully fenced, with controlled access for the OAH membership. Public access and public access fees for the Adventure Park in the future, will be evaluated by the OAH and addressed at a later date

- **Lake Access**

- Providing membership access to the lake in a safe and enjoyable manner is one of the top priorities for the OAH. The rules and regulations for lake access and usage are there to protect all users
- At this time, access to the lake is prohibited until **all** ice is gone from the surface of the lake. Once the ice is gone, and there are consistent favourable weather conditions for water and lake activities, your OAH will open the lake to the membership and notices to that effect will be provided
- Going forward, and based on membership feedback, your OAH is aiming to be less reliant on fixed opening and closing dates and moving towards "*if weather permits*"



- Further details on the South Beach controlled access point will be provided to the membership in the coming weeks prior to the lake opening and South Beach access
- **Skating Rink**
  - Generally, the OAH aims to open any skating surface in early December. However, this date is totally weather dependent, as the rink does not include ice making capabilities
  - Based on our previous experience, an outdoor skating rink without ice making capabilities requires a consistent average overnight temperature of -10°C for 10 days. Unfortunately, October and November 2020 were not cold enough and the rink opened on Friday, December 18. While not soon enough for our members, weather conditions would not allow for an earlier opening

- **Membership Communication**

The OAH endeavors to acknowledge information requests within 1 business day of receiving the request. Many questions, issues, and concerns are answered posted on the OAH website members portal. However, there are some new questions that impact many aspects of Harmony and require multiple parties to address. In these instances, responses to questions may take longer to obtain, as questions may need to be answered by a combination of OAH, the Developer, Municipality, or other entities and representatives.

**In order to facilitate a timely response to questions, please direct all queries to [admin@harmonyowners.com](mailto:admin@harmonyowners.com).**

In addition to the above, our communications now include posting all relevant information on the following channels:

- OAH website: [www.harmonyowners.com](http://www.harmonyowners.com)
- OAH Facebook page: <https://www.facebook.com/groups/1915613628761852>
- Email blasts

If you do not know your login information for the website or Facebook group, or if you have any questions, issues or concerns, they should be sent to [admin@harmonyowners.com](mailto:admin@harmonyowners.com) so they can be referred to the appropriate representative.

Thank you,

Your Owners Association of Harmony