

July 22, 2022

Attention: Homeowner/Resident

Reference: Billing & Customer Care transition

Dear Resident:

We are pleased to advise you that Harmony Advanced Water Systems Corporation (HAWSCo) is changing billing and customer care providers as of August 1, 2022. Until the transfer has been completed, Corix Utilities will continue to provide billing and customer care.

For billing inquiries after August 15, 2022, please contact HAWSCo at the following:

- Website: www.hawSCO.ca
- Phone number: 1-855-9HA-WSCO (1-855-942-9726)
- Email: customerCare@hawSCO.ca

Although we do not anticipate this transition will impact services, there may be processing setbacks in transferring customer information and we do ask for your patience and cooperation during this time.

HAWSCo is very excited about this transition and hopes to provide customers with increased flexibility and user options.

Sincerely,

Harmony Advanced Water System Corporation

Willie Miller



Development Manager
Harmony Advanced Water Systems Corporation (HAWSCo)

Harmony Advanced Water Systems Corporation

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