

March 3, 2023

Attention: Residents of Harmony

**Reference: Garbage Day Change – Effective Tuesday, March 14, 2023**

---

Dear Residents of Harmony,

Please note that effective Tuesday, March 14, 2023, collection day in Harmony is changing from Fridays to Tuesdays.

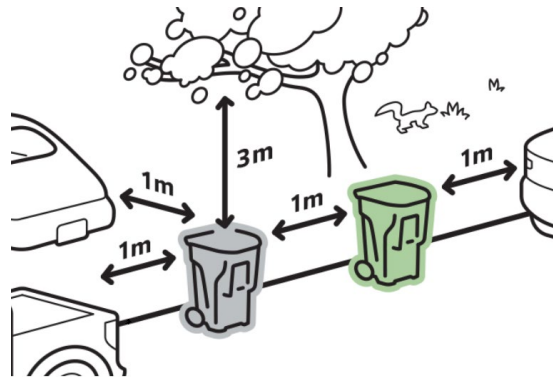
**Why:**

Over the last few months, collection issues have been on the rise. Issues range from bins not being put out, bins not placed correctly, overfull bins, and missed collections. Right now, issues cannot be resolved until after the weekend. Moving to Tuesday allows the contractor to be more responsive and follow up the next day.

**Important Details:**

- To transition to the new dates, there will be a collection pickup on the following days:
  - o Friday, March 10
  - o Tuesday, March 14
  - o Friday, March 17 (**last Friday pick-up**)
  - o **From Tuesday, March 21 onward, collection will happen on Tuesdays only.**
- This change effects all picks ups: trash, recycling, and organics.
- Going forward, if there are any pickup issues, they can be addressed on the Wednesday following regular collection day. Residents can email [customercare@hawsco.ca](mailto:customercare@hawsco.ca) with any pickup related issues.

**Reminders:**



- Bins must be out for collection before 7AM.
- Bins must be at least 1 meter from any surrounding items (including other bins), as well as have at least 3 meters of overhead space.
- Bins must be facing out - front street: place bin wheels against the curb, back lane: place bin wheels with enough space to walk between your cart and your back hedge, garage, or fence.
- Bins that are overfull will not be picked up - the lid must be closed.
- Garbage belongs in the black bin.
- Recyclables belong in the blue bin.
- Food and yard waste belongs in the green bin.

We thank you for your patience while we make this transition.

Harmony Advanced Water Systems Corporation

---

[www.hawsco.ca](http://www.hawsco.ca) [customercare@hawsco.ca](mailto:customercare@hawsco.ca)

#100 - 5709 2nd Street S.E. Calgary, Alberta T2H-2W4