

## Owners Association of Harmony Survey Results

February 9, 2023

Hello residents of Harmony,

Thank you to those residents who filled out the Owners Association of Harmony (OAH) survey sent in December. The survey results indicated that as a community, residents are generally satisfied with the OAH, and the community in general.

Here are the top three takeaways from residents:

1. Residents would like transparency on their OAH fees and what they pay for
2. Need for revamping the OAH website and ensuring there is clear communication
3. More information from the developer on upcoming phases, amenities, and more

The OAH hears you and values your feedback. As your OAH, here is how we are using this information to provide better service to our community:

1. For more information on what your fees pay for, we will create a simple infographic of your fees and what they get allocated to. Additionally, we wanted to remind you that if you are a member in good standing, you can view financial information on our website here:  
[https://harmonyowners.com/wp-content/uploads/2022/11/OAH\\_2022-Audited-Financials\\_Signed\\_11.03.2022.pdf](https://harmonyowners.com/wp-content/uploads/2022/11/OAH_2022-Audited-Financials_Signed_11.03.2022.pdf)
  - a. You need to sign-in to the member portal to view this document. If you need login information, please email [admin@harmonyowners.com](mailto:admin@harmonyowners.com).
2. The OAH has worked with our website partners to make structural changes to the website. These changes are now underway. Next, we will be auditing information to ensure it is clearer. We will also explore options, so it is easier to view on your mobile device. Keep checking as changes will happen periodically.
3. Your OAH understands the desire of residents to be kept informed on what is coming in future phases of Harmony. The OAH is working with the developer on a Spring development update, as well as planning an in-person Open House with the OAH & Developer for Spring 2023 in the community. Please stay tuned for more details in the coming months.

Thank you again for taking the time to fill out our survey.

