

## WELCOMING EPCOR TO HARMONY

When we envisioned Harmony, we saw a community where outdoor recreation, accessible retail, public spaces, and quality homes came together to create a singular community experience. Since the first home was completed in 2016 to today when more than 500 families call Harmony home, we've proudly watched as you've helped us realize our vision for a life in Harmony.

Our history and expertise is in community development. As Harmony continues to grow into the 5,000-home neighbourhood that it was planned to be, we knew that finding a utility partner that shares our community vision was important for you, the community residents of Harmony.

EPCOR has nearly 130 years of history and experience in Alberta, including exceptional water operations in the southern areas of our province. Beyond Alberta, EPCOR delivers safe, reliable water service in British Columbia and Saskatchewan, as well as Arizona, New Mexico and Texas in the United States with an outstanding record for water quality. We're excited to welcome EPCOR to Harmony as your new water and wastewater utility provider.

While EPCOR focuses on quality utility service for your home, we at Harmony Developments Inc. will remain focused on Harmony as an amenity-rich master-planned community. We're both focused on you and your community today and well into the future. Your service isn't changing, just who is providing it.

We know you will have questions and we'll be providing regular updates to you via Owners Association of Harmony emails and social media, on the Harmony Owners website, and communications that will come directly to your home. You can also get to know EPCOR and find updates on Harmony's water and wastewater service on [epcor.com](http://epcor.com).

Please join us for an open house to learn more about EPCOR and your water and wastewater service. Experts from EPCOR's water operations and customer service teams will be on hand to answer your questions:

**Tuesday, August 20, 2024 – 6:30 to 8 pm**

Mickelson National Golf Club

34122 E Harmony Trail

Calgary, AB T3Z 0G8

Pending approval from the Alberta Utilities Commission, your service will transfer seamlessly to EPCOR with no action needed on your part, staying true to our promise of quality living at Harmony.

Sincerely, the Harmony Developments Inc. and EPCOR teams

**There are no changes to your service or billing until the transfer of ownership is completed in Fall 2024. Customers will receive updates and information – until then, you do not need to take any action.**

### Questions?

HAWSCo Customer Service: [customercare@hawscoco.ca](mailto:customercare@hawscoco.ca) or [403-879-8934](tel:403-879-8934)

