



# WELCOME! *HAWSCO is now EPCOR*

We're proud to be your new water and wastewater services provider. Beginning December 2, 2024, your next bill will come from EPCOR.

EPCOR has a nearly 130-year history of providing safe, reliable and high-quality water and power services, and we are pleased to be bringing that commitment and legacy to the Harmony community.

## Helpful Information About Your EPCOR Service

### Bill Payment Options

Each customer is unique — choose the payment method that meets your needs. All payment options that were provided by HAWSCO will continue to be available through EPCOR. To make sure your account remains current, take the following steps.

**New billing address:** Please send payments to our new billing address:

EPCOR Harmony Inc.  
3230, 350 7 Ave SW  
Calgary, AB T2P 3N9

**Cheque payments:** Make your cheques payable to EPCOR Harmony Inc.

**E-transfer payments:** Update the payment email to: [etransfer@epcor.com](mailto:etransfer@epcor.com) and include your account number and account holder name when making payment.

**Credit card payments:** You can make credit card payments at [epcor.com/harmony](http://epcor.com/harmony) or in your password-protected account portal. Your payments will show on your statement as paid to EPCOR Harmony Inc.

**Preauthorized withdrawals:** These remain unchanged and will continue to be processed on the scheduled due date. Your payments will show on your statement as paid to EPCOR Harmony Inc.

*Online banking is not currently an option.*

## If You Receive Other Services from EPCOR

Your water and wastewater bill now comes from and is payable to EPCOR Harmony Inc.

Payments for services provided within Harmony **must be made separately** from other EPCOR services you might have, including regulated electricity service or energy services provided through Encor by EPCOR.

## Need Assistance?

If you have questions about your service or need assistance, please contact us.

**Water, storm and wastewater service:** 1-403-879-8934 or 1-855-942-9726

If you receive other utility services from EPCOR, please contact 310-4300 for inquiries.

**Email:** Reach our team at [harmony@epcor.com](mailto:harmony@epcor.com).



### Your Online Account, 24/7

Manage your account anytime, anywhere through your password-protected account portal. Simply go to [epcor.com/harmony](http://epcor.com/harmony) and click on "My Account" in the upper right corner.



### Follow Us!

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