

Mobile Credentials Setup Instructions

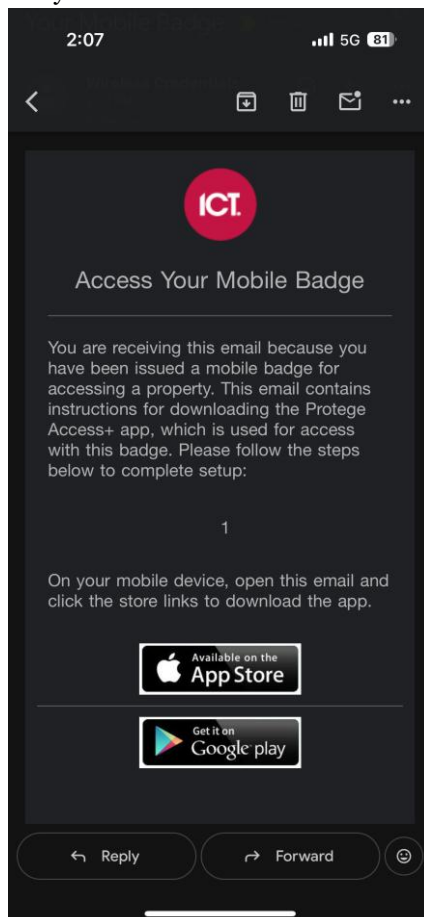
Rev. June 2026

When you complete and submit the Controlled Access form, you will receive an email from our admin inbox, admin@harmonyowners.com. The email will look like this:

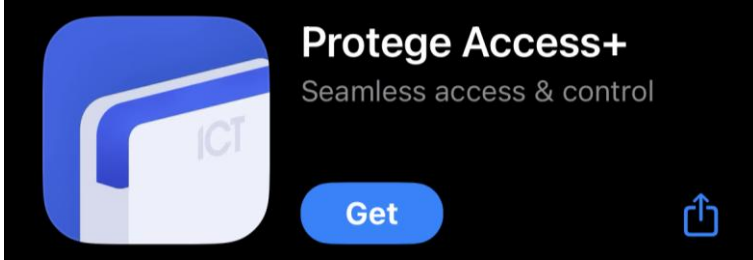
OAH Controlled Access Documents have been received by the OAH Administrator.
Please wait to be contacted and we will get back to you.
Other OAH reference materials, including the most recent OAH Rules and Regulations can be found here: <https://harmonyowners.com/important-documents-for-residents/>
For any questions or concerns, please email admin@harmonyowners.com and we will reply as soon as possible.

© Harmony Owners.

Once the Owners Association of Harmony has processed your Controlled Access form and issued your mobile credential, you will receive another email from notifications@wirelesscredentials.com. **This is not spam.** The body of the email will look like this:

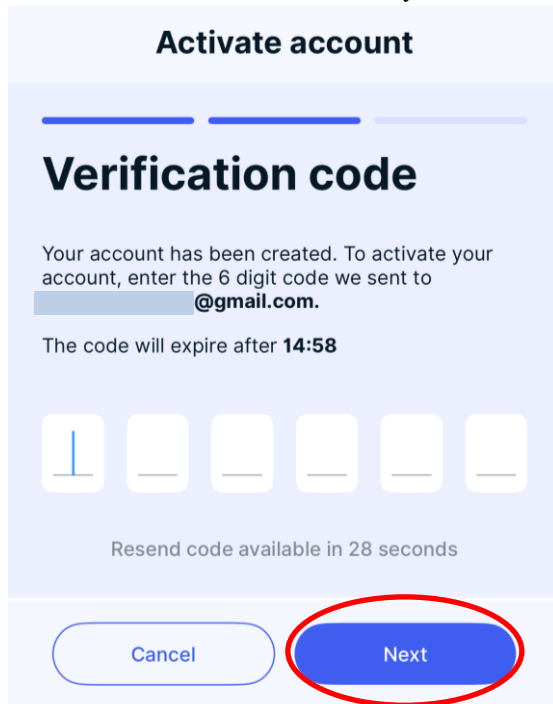


Open this email on your mobile device, and click on the link provided to download the Protégé Access+ mobile app. You will be taken to the App store of your mobile device, the application's logo should look like this:



Once installed, open the application and click on '**Create Account**'. Please ensure you use the email address that you listed on the Controlled Access form to create your account.

A verification code will be sent to your email address. Enter the verification code provided and click **'Next'**.



Activate account

Verification code

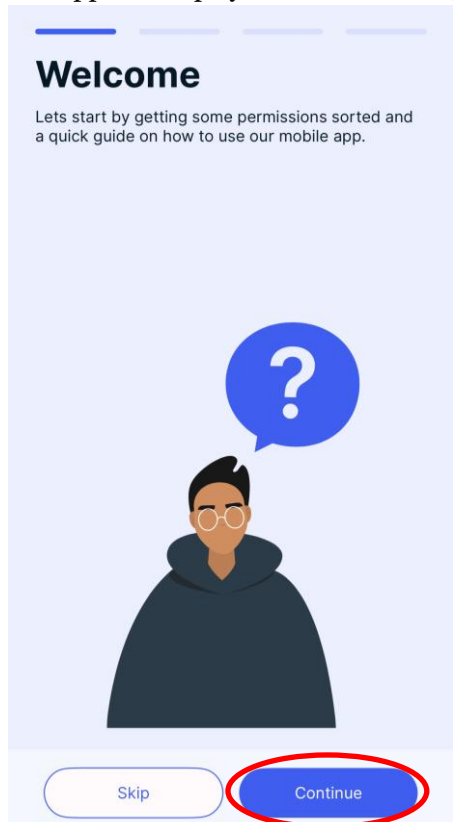
Your account has been created. To activate your account, enter the 6 digit code we sent to **@gmail.com**.

The code will expire after **14:58**

Resend code available in 28 seconds

Cancel Next

The app will display a welcome message, click **continue** to proceed.



Welcome

Lets start by getting some permissions sorted and a quick guide on how to use our mobile app.

Skip Continue

Once you have successfully created your account, a 'Chubb Fire and Security' badge will be displayed in your application. This is all that is needed to access the amenities. It should look like this:

